

## Xaar Quality Policy Statement

Xaar design and manufacture printhead components, we are a market focussed, technology leader driving the expansion of inkjet printing into targeted industry sectors. We recognise that Quality is of fundamental importance to a successful and responsible business strategy, for the company, our partners and our customers

We shall achieve this by:

- Fostering a dynamic and continuously improving culture by focussing on key issues
- Developing profitable and innovative inkjet printing solutions protected by Intellectual Property
- The manufacture and supply of high quality products in a timely and consistent manner
- Delivering responsive services to all aspects of customer relationships
- Developing, implementing and continually improving our business processes to add value
- Selecting and managing our partners and suppliers to ensure consistent supply of quality materials
- Creating a competent workforce that owns its processes
- Being responsive to our customer's wishes, keeping our promises and proactively fulfilling or exceeding legal and other requirements
- Setting organisational objectives and monitoring our progress in achieving them
- We will maintain a quality management system that meets the requirements of ISO 9001 : 2015
- All employees receive a copy of the Policy during their induction, and acknowledge in writing that they have done so. Updates are circulated to all employees upon re-issue

We are committed to high standards of Quality Assurance in our activities and actively promote its importance and benefits to all employees and other stakeholders :

- It is part of our company induction process
- It is an agenda item on regular management review meetings

This document is freely available to customers, partners and other stakeholders, this policy is communicated to everyone working for and on behalf of Xaar and is available to the general public.



**John Mills**

Chief Executive Officer

January 2020